

# Medicaid Support

Our vision **for a healthy Trenton** includes all eligible residents of greater Trenton are able to access Medicaid and use their benefits.



Medicaid provides a vital lifeline for thousands of Trenton residents, yet many still struggle to access the care and benefits they need.

Frequent eligibility redeterminations, complex enrollment systems, and limited awareness of available services leave families at risk of losing coverage. For residents facing poverty, housing instability, or language barriers, navigating Medicaid becomes even harder.

When coverage lapses, preventive care is delayed, chronic conditions worsen, and emergency rooms often become the only point of care—driving up costs and deepening health inequities.



Nearly **42%** of Trenton residents are enrolled in NJ FamilyCare/Medicaid, 2.2x higher when compared to the rest of the state.

**15%** of Trenton's Medicaid population had a primary care visit in the past year, 1.2x lower than the Mercer County rate.

Trenton's Medicaid population is disproportionately impacted by poverty—

**25%** of residents living below the federal poverty line, more than 2.5x the state average.

## Regional Health Hub(s)

As one of New Jersey's four Regional Health Hubs (RHHs), Trenton Health Team is a trusted partner of the Department of Human Services in advancing NJ FamilyCare/Medicaid priorities. We actively support residents through outreach, education, and hands-on assistance with eligibility redetermination and the expansion of Cover All Kids (CAK). Our staff provide one-on-one support in English, Spanish, and other languages, helping families complete paperwork, understand their options, and stay connected to care.

### In FY25, THT:

- Completed nearly 11,000 calls to Medicaid beneficiaries at risk of losing coverage.
- Reached out to nearly 500 members who had lost Medicaid coverage to identify barriers and offer assistance.
- Supported the CAK initiative with more than 1,000 calls to new or potentially eligible families.

## SHORT-TERM GOALS

- Expand outreach to ensure residents at risk of losing Medicaid coverage receive timely, one-on-one assistance.
- Strengthen navigation services through Community Health Workers to help families complete redetermination paperwork and understand eligibility changes.

## LONG-TERM OUTCOMES

- Proportion of enrollment among eligible residents.
- Percent of Medicaid members who retain coverage increases as more residents successfully complete redetermination.
- Percent of Medicaid members with a primary care visit in the past year rises, reflecting stronger connections to preventive and ongoing care.